



KENYA COAST NATIONAL POLYTECHNIC

QUALITY POLICY STATEMENT

Kenya Coast National Polytechnic is committed to producing highly competent graduates for the modern world of work. This Policy provides a framework for setting quality objectives and is communicated, understood and applied by existing and new staff and is available to relevant interested parties.

Quality Objectives

- a) Continual improvement of the quality management system (QMS) in accordance with ISO 9001:2015 standard.
- b) We shall ensure that internal and external issues relevant to the purpose and strategic direction of KCNP are determined, monitored and reviewed.
- c) We shall at all times satisfy applicable legal, statutory and other requirements for our products and services.
- d) Risks and opportunities that can affect conformity of products and services shall be determined and addressed to enhance and maintain customer satisfaction.
- e) The top management takes accountability for the effectiveness of the QMS by ensuring that resources needed are available to promote the use of process approach and risk based thinking.
- f) There shall be communication on the importance of an effective QMS and conformity to its requirements to ensure the QMS achieves its intended results.

This quality policy is reviewed periodically by top management for continuing suitability and improvement.

Ms Mary M Muthoka
Chief Principal

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